

# System Switchover

Mon. May 15 to Thurs. May 18

The entire Merrimack Valley Library Consortium is getting new software. Everything needs to pause for all 36 libraries' collections, patrons and transactions to shift to the new system. It's a massive amount of data.

## **What this means:**

**Please, if possible, return your items before Monday May 15 or after Thursday 18<sup>th</sup>.**

The Library will be open, you will be able to check items out. We can note items you wish to put on hold or renew, then follow-up after the 18<sup>th</sup>. Returned items cannot be checked in until the 18<sup>th</sup>.

Your Account will be frozen for three days: you won't be able to place holds, renew, or see items you've returned come off your account.

Your PIN or Password will default to the last four digits of your phone number. (If you have never changed your PIN to a password or a different PIN, this means your PIN will be what it always has been: the last four digits of your phone number.)

The Catalog will be searchable, but you won't be able to place holds. The item is **(probably)** on the shelf if the catalog says it is. Call 978-468-5577 and we can check the shelf and put it aside for you.

**Hamilton-Wenham Public Library**  
**978-468-5577 \* [hwlibrary.org](http://hwlibrary.org)**